

Interpretation Services Policy

I. Policy

To accommodate all patients, the Student Health Center (SHC) has interpretation services available at the request of the patient or clinician.

II. Procedure

When utilizing interpreter services, whether spoken or sign, remember to speak directly to your patient rather than the interpreter.

The SHC can access the following interpretation services:

A. Spoken Languages

GLOBO Language Solutions (Attachment 1) may be utilized when language interpretation services are indicated by calling 844-909-2541.

B. Sign Language

Sign language interpretation services may be obtained through either of the following services:

1. GLOBO Language Solutions video conferencing
(no advance notice required).

2. The SHSU *Services for Students with Disabilities* at 936-294-3512.

***NOTE:** Advance notice of at least 24-48 hours in advance is necessary to accommodate the requested appointment.*

III. Attachments

1. GLOBO Language Solutions

IV. References

1. [SHSU Services for Students with Disabilities](#)